

Information on the processing of personal data

The Data controller for the processing of personal data is Liepaja city municipal agency "Liepājas sabiedriskais transports" (Liepaja city municipality), the address: Peldu iela 5, Liepaja, telephone: +371-63428744, e-mail: transports@liepaja.lv

Contact information for the Data controller's Personal data protection specialist: telephone +371-63422331, address: Rožu iela 6, Liepaja, e-mail: das@liepaja.lv

Purpose of processing your personal data - **to evaluate the information and quality provided.**

The legal basis for processing your personal data is for the purposes of the legitimate interests pursued by the controller or by a third party (Article 6(1)(f) of the General Data Protection Regulation).

Potential recipients of personal data:

- authorised employees of Liepaja public transport (evaluating the information and quality provided);
- authorised employees of the IT division of Liepaja city municipality administration (information and communication technology resources management, issuing recorded phone calls);
- sub-processor contracted by the processor; employee responsible for the maintenance of the phone call recording system;
- as required in cases specified in the legal enactments, state and local authorities, such for instance, law enforcement authorities.

Your personal data will be stored for a maximum of 1 month in the phone call records, in exceptional cases, so that the controller can implement his legitimate interest, the data may be stored for a longer time.

We would like to inform you that you as a Data subject, are entitled to:

1. require the controller to access your personal data processed as you being a Data subject, request supplementation or correction of inaccurate personal data by submitting a justification for your request, in the cases specified by law, to request limited processing of your personal data, as well as object to the processing;
2. file a complaint regarding the illegal processing of your personal data at the State Data Inspectorate.